NW ADASS Making Safeguarding Personal

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Background

- NW Safeguarding Leads meet to share information and explore collaboration in our region.
- Following the Care Act the group felt that it would be useful to explore Making Safeguarding Personal and to better understand what’s really happening – from a practitioner perspective.
  - What are staff confident and concerned about?
  - Where is it working really well?
  - How can we provide support to local authorities and partners to make it a reality?
- NW Directors agreed to support an event and asked the Programme Office to work with Safeguarding Leads.
Aims of the day:

- To explore some of the more complex issues around making safeguarding practice personal

- To offer you the opportunity to network and share innovative practice

- We want to understand issues from the perspective of practitioners so that we can use that to inform learning across the northwest

- We want to raise the profile of safeguarding and use our resources to support best practice at the front line
Focus of the day

✓ The first half of the day involves a theatre company, AftaThought, who are going to provide three scenarios to help us think about Making Safeguarding Personal.

✓ After lunch we have Jane Lawson (LGA), to provide a national perspective. Jane worked on the original MSP guidance and the more recent temperature check.

✓ In the afternoon Shirley Williams who is an independent chair and leads the regional meeting of safeguarding Board chairs, will talk about some of the challenges faced in safeguarding practice from her experiences.

✓ The end of the day is group work, providing an opportunity to share good practice and explore what support colleagues need to make MSP real.

✓ We want to produce a library of resources and good practice that can be hosted by the NW ADASS Programme Office. Please find on your table a resource for you to record any examples that come up in your discussion, with your contact details, and any important reflections throughout the day. We want to collect these and produce a resource to share after the event.
What does MSP mean to you?

- Having conversations with the person at risk about their wishes and views to determine what needs to happen when a safeguarding concern is received.
- Ensuring that the voice of the “victim” is heard and that their views where possible are taken into account.
- Putting the people we support in control.
- Outcome focused conversations with people I support, about how I can respond and support them to make choices and enhance their life quality.
- Enabling the citizen to dictate their own outcomes.
Messages from the temperature check and survey

National survey results are very promising - but what more needs to be done to embed MSP as an ethos?

✓ The majority of local authorities have now completed the first step of introducing MSP - training workers and modified their systems. Local authorities are now moving into the next phase of embedding user-focused work into their practice and culture and are at various points along that journey.

✓ Most have still to engage partner organisations beyond a mere acceptance of MSP as ‘a good thing’.

✓ Social workers appear to have embraced MSP and see it as a return to social work core values. They have welcomed the opportunities to be more creative in response to the wishes of service users.

✓ Councils feel that people needing services have been brought onto centre stage with the change in culture from process-led to user-focused work. Evidence showed efforts to create a big turnaround from 'doing to' people to 'doing with' them.

✓ People needing safeguarding were reported to feel more in control and listened to.

✓ Reports of a big decline in meetings of professionals which had been replaced with individual meetings with the individuals concerned, often in their own homes.

✓ Councils report that they are making a difference, and the Care Act is mentioned as galvanising efforts.

✓ There are some areas where MSP has stalled or hardly made an impact due to a variety of causes. Lack of resources (staff, money, time, etc) was often given as a blockage but workers and managers had found ways around the resource issue with varying degrees of success.

✓ The MSP approach appears to take up no more time than a traditional approach to safeguarding but from experience to date seems to lead to better outcomes for service users and can save time and resources in the long run as people are able to manage their own safety a lot better.
1. Reflections on the presentations
2. Good practice
3. What do you require help with?
Good practice examples already shared

• SCIE recently published a snapshot of practice and case studies, found at: https://www.scie.org.uk/safeguarding/adults/introduction/highlights?utm_campaign=8735539_Safeguarding%20highlights%20%20revamped%20training%20pages&utm_medium=email&utm_source=SCIE&utm_sfid=0030f00002pNAuAAAW&utm_role=Manager&dm_i=4O5,578DV,QJXE62,K04G6,1

• Four case studies from Blackburn

• The NW Safeguarding Group are producing an Assurance Tool which Boards will be encouraged to complete

• Resources on modern slavery, including a video: http://stronger2gether.org/resources/ and a slide pack delivered by Cheshire Constabulary

• A 2.5 half hour local MSP briefing resource

• A change of process within a provider

• Signposting people to voluntary organisations, and work with a transgender refuge
Next steps

✓ The NW ADASS Programme Office and NW Safeguarding Leads want to collect as much good practice as possible. Where necessary we will be in touch if you have provided your contact details. We will be collect these on the NW ADASS website and share with all the attendees.

✓ We want to encourage colleagues to work with Jane Lawson and provide case studies.

✓ NW Performance Leads are carrying out a benchmarking exercise. We suggest that we take the lessons from the conference and a summary of performance information to a future NW Sector Led Improvement Board. The role of the Board is to identify risk and areas of improvement for our local authorities, and to recommend collaboration and support.

✓ The NW ADASS Programme Office will be in touch with a short survey monkey evaluation form – please let us know if today was useful.
Get in touch with us

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